

Frequently asked questions

■ HOW MUCH WILL I PAY FOR MY LAPTOP PER MONTH OR IN TOTAL?

SMS "laptop" and email address to 32150 and you will receive a pricelist via email, or visit an Eduloan office on your campus to pick up a pricelist.

■ IF A LOAN IS PROVIDED, HOW LONG DO I HAVE TO PAY IT OFF?

You have 36 months.

■ DO I NEED TO BE A STUDENT TO QUALIFY FOR A LAPTOP?

- For cash students – No
- For a loan through a debit order – No
- For a loan through a Corporate employer deduction facility – No
- For a loan through Persal/Persol – Yes

■ WHAT SOFTWARE IS INCLUDED IN THE PACKAGE?

The laptop is preloaded and delivered with the student version of Microsoft Windows 7 and Office 2007.

■ WHERE CAN I COLLECT MY LAPTOP AFTER ORDERING IT?

The laptop will be delivered according to the instructions you have made on the order form.

■ HOW LONG WILL IT TAKE TO GET MY LAPTOP?

7-14 working days from approval of finance.

■ WHAT MUST I DO TO APPLY FOR A LAPTOP?

Simply contact the Eduloan call centre on 0860 55 55 44 or SMS the word "laptop" and your email address to 32150.

■ CAN I FINANCE A LAPTOP THROUGH EDULOAN AND BUY IT FROM ANOTHER SUPPLIER?

No, unfortunately that is not an option.

■ WHAT HAPPENS IF MY LAPTOP IS STOLEN OR DAMAGED?

The package deal does not include insurance but should you encounter theft or damage during the loan repayment period, Eduloan will assist you free of charge as part of our after sales service.

There are three easy ways to apply:

- ◆ SMS "laptop" and your email address to 32150
- ◆ Call 0860 55 55 44
- ◆ Fill out an application form at your Eduloan office on campus

WANT A
LAPTOP?
GET IT WITH US



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eduloan
unlocking potential

As a student, nothing is more important than having 24 hour access to a computer and no one knows this more than us at Eduloan.

Standing in long queues at computer labs, and having limited time to complete that important assignment, can be a major inconvenience. That's why Eduloan, the preferred education finance provider, is offering you laptop finance, even if you don't take out a loan for your tuition.

 choose from the **Best brands**
When choosing your laptop, you will be able to select from leading brands like HP, Lenovo, Dell and a whole lot more.

 **Fast Internet connectivity**
Optional 3G Internet connectivity will make slow Internet a thing of the past. You will receive a data bundle every month, which means Internet research and browsing can now be done at your convenience.

APPLY FOR LAPTOP FINANCE TODAY AND TAKE ADVANTAGE OF THESE GREAT DEALS

We cover all the bases, from arranging 3G Internet connectivity to after sales service and providing a 3-year service warranty. As if that isn't enough, your machine also comes preloaded with the student version of Microsoft Windows 7.

 **Latest software**
In the ever-changing world of technology, it's best to keep up with the times and that is why your laptop comes preloaded with Microsoft Windows 7 Student, the latest Microsoft operating system for maximum performance.

 **3-year Service warranty**
The wear and tear of your computer will not become your problem as it comes with a 3-year service warranty. So, in the unlikely event that something should go wrong, simply bring it into the nearest repair centre and it will be fixed within 72 hours.

Is there insurance?
The package deal does not include insurance, but should you encounter any of the following problems during the loan repayment period Eduloan will assist free of charge as part of our after sales service:

1. **THEFT:** If the laptop is stolen, report it to the police. Call our contact centre with the case number. Depending on the investigation, your laptop may be replaced.
2. **DAMAGE:** If your laptop is damaged, call the contact centre to find out where to drop it off. Our partners at Pinteq will either repair or replace it, if it meets certain conditions.

Your quick start checklist

Please attach the following documents to your application:

- ◆ Latest original payslip or a certified copy
- ◆ A certified copy of a South African Identity Document
- ◆ Latest month's bank statement (or 3 months' personal and business bank statements if self-employed) to prove that you are an account holder and in permanent employment

